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Measuring Governance with Pro-Poor and Gender Sensitive Indicators:

**The
Process Flow Chart as a Tool for
Selecting Indicators**



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Key points

1. Equality between females & males must be addressed by ALL data and indicators & actors
2. Concept of process & process indicators simplified
3. Indicators must be used – tools for different groups & purposes



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2. Equality between women & men must be integrated

- Women more than half the population & the citizenry
- Women are a resource NOT a vulnerable group
- Women's rights are human rights
- Good governance is governance for all
- Promotion of equality is the responsibility of ALL



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2. Process indicators essential tools for change & good governance

- Missing link between inputs & outputs
- Supply – decision makers - government, bureaucracy, service providers
- Demand– decision makers households, individual users
- Processes – chain of events from mandate to outcome
- Users must demand transparency, accountability
- Mechanisms for this are essential – indicators key



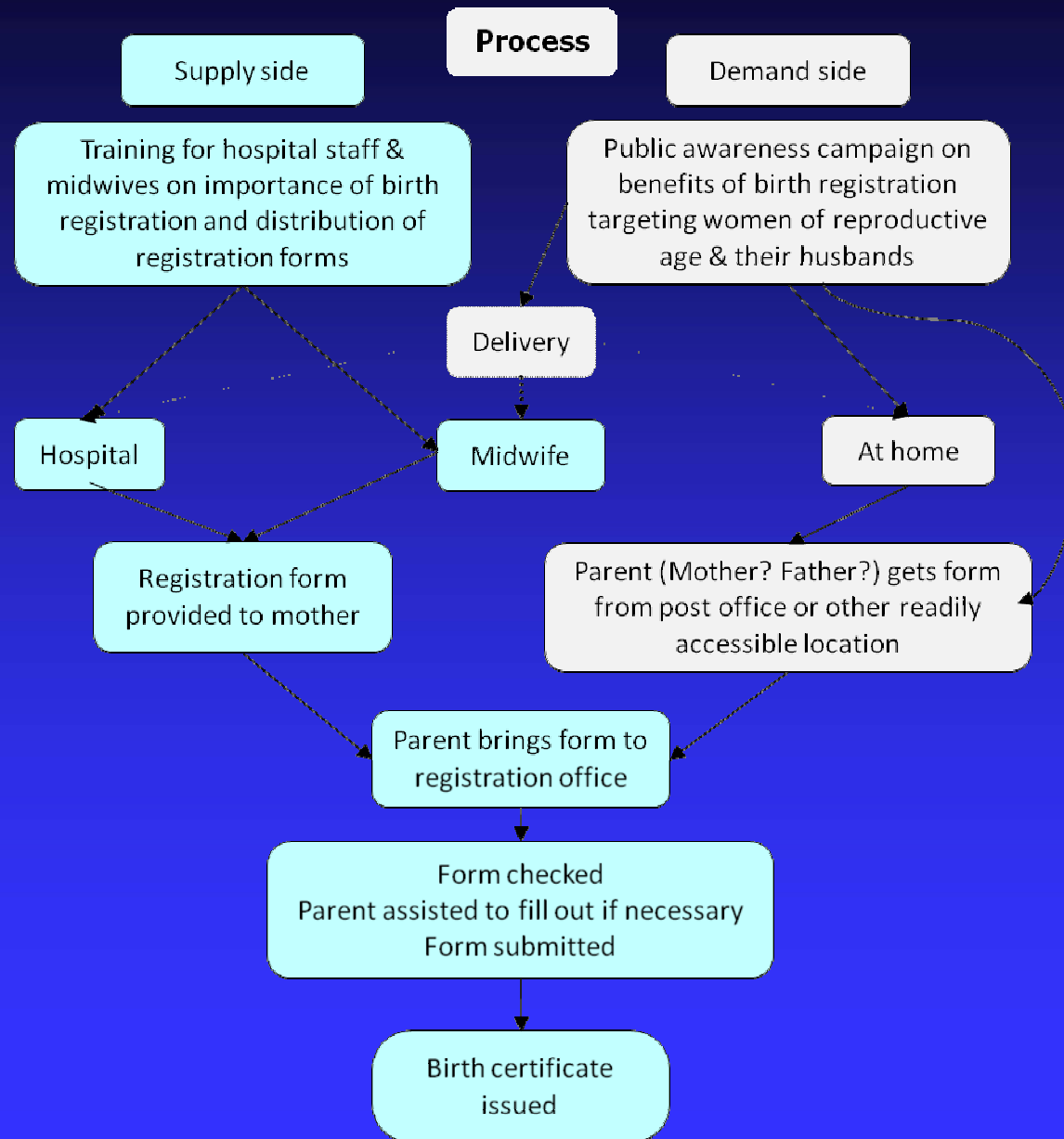
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Processes

Supply	Demand
<p>Mandate - legislation Budget – what process to get it Staff – process to get & train them Implementation rules, regulations</p>	<p>Is there a real benefit? Knowledge of service, eligibility, rights Access – physical, financial, cultural, etc -</p>
<p>Design service – who?, how? Use of data & indicators – M/F. Consultation with users – M/F</p>	<p>Transparency mechanisms– input & process indicators for users – M/F</p>
<p>Design delivery system – how, where, to whom? Use of data & indicators – M/F Consultation with users M/F Address access gaps – M/F</p>	
<p>Monitoring, evaluation & reporting of outcomes</p>	<p>Accountability mechanisms– input, process, output indicators for users – M/F</p>



Mapping a flow chart





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3. Indicators must be used to lead to change

- Monitoring is not enough
- Reporting is not enough
- Indicators should be **tools** for:
 - Policy makers
 - Program implementation
 - Citizens participating in decision making
 - Citizens & others for accountability



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Implications for presentation & dissemination of indicators

- Identify and target different users
- Present data appropriate to each user group
- Adapt to different uses
 - Accountability, advocacy etc
- Especially use SIMPLE methods for use by communities, women's groups etc
 - e.g. Citizens' report cards



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Thank you all

